

## Terms and Conditions

Last Updated: Wednesday, July 10, 2024

Welcome to Anglesey Transport Museum Glamping (from now on referred to as "the site"). We are delighted to have you with us and hope you enjoy your stay. Please take a moment to read through our terms and conditions to ensure a pleasant experience for all our guests.

### 1. Booking and Payment

1.1 Booking Confirmation: Bookings can only be made online. A booking is confirmed only after receiving a booking confirmation from us.

1.2 Payment: Full payment is required at the time of booking, via the online payment systems.

1.3 Cancellation Policy:

- Up to 14 days before arrival: We will offer to reschedule at our discretion. If rescheduling is not possible, we will offer a 50% refund minus a small administrative fee.
- Less than 14 days before arrival: We will offer to reschedule at our discretion. If rescheduling is not possible, there will be no refund.
- No shows: No refund.

### 2. Arrival and Departure

2.1 Check-In: Check-in time is from 4:00 PM. Please inform us if you will be arriving later than 6:00 PM.

2.2 Check-Out: Check-out time is by 11:00 AM. Late check-outs may incur additional charges.

2.3 Early Departure: No refunds will be given for early departures.

### 3. Site Rules

3.1 Noise Levels: Please respect other guests by keeping noise to a minimum, especially between 10:00 PM and 7:00 AM.

3.2 Pets: Dogs are welcome but must be kept on a leash at all times and must not be left unattended. Owners are responsible for cleaning up after their dogs, and disposing of waste in the marked bin.

3.3 Fires and Barbecues: Open fires are not permitted in the designated pits at the glamping vehicles by glamping guests. Barbecues are allowed but must be raised off the ground to prevent damage to the grass. Damages will incur additional charges.

3.4 Waste Disposal: Please use the designated bins for waste disposal. Recycling facilities are provided; please use them accordingly.

3.5 Electric Vehicles: Charging of electric vehicles is strictly prohibited. Damages will incur additional charges.

3.6 Conduct: Guests are expected to behave respectfully towards other guests and staff. Any form of abusive or disruptive behavior will result in immediate eviction without a refund.

### 4. Safety and Liability

4.1 Personal Responsibility: Guests are responsible for their own safety and the safety of their belongings.

4.2 Liability: The site accepts no liability for loss, damage, or injury to guests or their property, except where such loss, damage, or injury is due to our negligence.

4.3 Children: Parents/guardians are responsible for the supervision of their children at all times.

## 5. Facilities

5.1 Use of Facilities: Guests are welcome to use the facilities provided, which include shower, toilet, and recreational areas. Please leave these facilities clean and tidy.

5.2 Damage: Any damage to the property or facilities must be reported immediately. Guests may be held responsible for the cost of repairs.

## 6. Privacy Policy

6.1 Data Collection: We collect personal data for the purpose of managing your booking and enhancing your stay. This information will not be shared with third parties without your consent, except where required by law.

6.2 Data Security: We implement appropriate security measures to protect your personal data.

## 7. Amendments

7.1 Changes to Terms and Conditions: The management reserves the right to amend these terms and conditions at any time. Guests will be notified of any significant changes.

## 8. Governing Law

8.1 Jurisdiction: These terms and conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising out of or in connection with these terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

Thank you for taking the time to read our terms and conditions. We hope you have an enjoyable and memorable stay at Anglesey Transport Museum Glamping. If you have any questions or need assistance, please do not hesitate to contact us.

### Contact Information:

- Phone: 01248 440344
- Address:

Anglesey Transport Museum

Newborough

Anglesey

Wales

LL61 6TN